



Medical Marihuana Laboratory Services Order

www.Avanti Rx.com
Ph. 416 - 548 - 5998

Ship Samples to: ARA - Avanti Rx Analytics Inc., Attn.: Sample Receiving, 135 Devon Road, Unit 11, Brampton, Ontario, L6T 5A4 Canada
Required with Submission: Signed Medical Marihuana Laboratory Service Order (MMLSO) form, and Copy of PO/Credit Card info.

CLIENT/CUSTOMER CONTACT (Mailing Address for Final Report)

Company: _____

Title: Mr. Ms. Dr. Other _____

Contact Name: _____

Mailing Address: _____

City, Prov., ZIP: _____

Phone: _____

E-mail: _____

SIGNATURE:

ACCOUNTS PAYABLE CONTACT

Unless Otherwise Directed All Invoices Will Be Sent Via Email.

Contact Name: _____

Phone: _____

E-mail: _____

Purchase Order/Credit Card Information Required

Purchase Order #: _____ ARA Quote #: _____

Credit Type: _____ Credit Card#: _____

Exp. Date: _____ Security Code: _____

Name on Card: _____

Billing Address (Credit Card Holder): _____

Health Canada Current Permit No.:

Storage Condition

RT Refrigeration (2-8°C) Freezer **N** Normal **H** Hazardous **C** Controlled Substance **O** Other _____

Special Handling

Turn-around Time

Standard (7-10 working days) Rush (3-4 working days) Emergency (24 - 48 hours)

Sample Disposition (after completion of analysis)

Return Dispose (Disposal charges may apply) Use for R&D Purposes

GMP Service/s Required

1 QC Release **2** Method Development **3** Method Validation **4** Method Transfer **5** Extraction **6** Other: _____
(Please Specify)

Sample Type

Dried Cannabis Trims Oil Extract Other: (please Specify) _____

GMP REGULATORY REQUIREMENTS: (Client's Responsibilities)

Method Validation, Method Verification, or Method Transfer, and Microbiology Suitability Test/s **MUST** have been performed prior to any analysis to ensure ARA site qualification.

No.	Sample Name	Sample Type	Lot No.	Quantity	Service/s Required	Method & Rev. No.	Specification	Storage	Handling
1									
2									
3									
4									
5									
6									
7									
8									

Additional Requirements and/or Information:

FOR OFFICE USE ONLY

Sample/s Received Date: _____ Sample/s Received and Information Verified By: _____

This form is considered ARA - Avanti Rx Analytics Inc. work order; by submitting your sample/s to ARA, you agree to the ARA terms and conditions for services provided. The ARA - Avanti Rx Analytics Inc. services shall only provide its services to the licenced producers (LPs) under Health Canada MPR regulation, those holding current Exemption permit under Section 56 of the CDSA, to use controlled substance/s, for medical, or scientific purposes, Health Canada Controlled Substances Licence holders, QPIC, AQPIC, authorized government authorities, and/or authorized practitioners. In no event shall ARA be liable to client for any indirect, special or consequential damages or lost profits arising out of or related to services performed or to be performed by ARA as described herein. ARA's liability to client hereunder, if any, shall in no event exceed the total amount paid to ARA hereunder.

SAMPLE RECIEPT

All sample shipments **MUST** include a completed and signed Medical Marihuana Laboratory Services Order (MMLSO) Form, a copy of a Purchase Order or Credit Card information, Material Safety Data Sheets (MSDS) (if applicable) for all samples, and a copy of Health Canada's qualified person's licence/certificate/letter.

The project cannot be commenced until all paperwork is received and is in order.

ARA – Avanti Rx Analytics Inc. accepts deliveries Monday through Friday (except holidays), 9:00 AM to 4:00 PM. Samples received after 12:00 PM are logged in with the turnaround time starting on the next business day. Samples may be delivered at an alternative time only by pre-arrangement, subject to availability.

SAMPLE ANALYSIS

Please use good sampling techniques. Our analysis is based on the sample submitted, which should be representative of larger batches or lots, where applicable.

Samples for Microbiological analysis **MUST** be sampled/packed separately under controlled clean environment to avoid any microbial contamination.

HAZARDOUS MATERIAL

For hazardous samples (known or suspect), the client is responsible for providing ARA with sample characteristic information before analysis so we can safeguard the health and safety of our employees. Material Safety Data Sheets (MSDS) should be included with the samples and should be compliant with the Globally Harmonized System (GHS) of Classification. ARA does not accept radioactive, carcinogenic, blood, viral, HeLa cells, Beryllium samples, or samples containing PCBs.

PROJECT PRIORITY

Standard service offers preliminary data *via* email and hard copy within 10 business days of sample receipt; preliminary data emailed within 4 business days of sample receipt incurs (Rush) a 50% surcharge; preliminary data emailed within 2 business days of sample receipt incurs (Emergency) a 100% surcharge; preliminary data emailed within the same business day as sample receipt incurs a 200% surcharge.

Please note that some instruments, techniques, or a high volume of samples cannot be completed within a RUSH timeframe. Hence it is recommended that clients to obtain confirmation from ARA prior to sending their samples.

FORCE MAJEURE

ARA shall not be liable for any damages, loss of revenue, or any delay or failure to perform resulting from any cause beyond its reasonable control.

DATA DELIVERY

Preliminary data will be sent *via* email within the turnaround time requested. The hard copy of the final report will follow *via* mail regardless of priority status. Charges may apply for any priority delivery of reports include shipping fees plus a surcharge for handling.

ARA shall retain one archival copy of all work and any information necessary to comply with GMP regulations.

SAMPLE RETAIN/RETURN

Upon satisfactory completion of services provided ARA retains to all client samples for one month from receipt of sample. Samples return are available within the Canada for a handling fee. For specialty pick-up, delivery, or returns, the charges will be invoiced for the amount of freight and handling.

QUALITY ASSURANCE

All analytical services provided by ARA are in compliance with current Good Manufacturing Practice (cGMP) regulations meeting regulatory authorities (*i.e.*, Health Canada, FDA, MARA, *etc.*) requirements.

RETEST ANALYSIS

Request for a sample retest may incur additional charges. If the retest confirms the original result, charges will apply for both initial and retest analysis. If the retest result significantly differs from the original result, the client will not be charged for the duplicate analysis.

METHOD VALIDATION

Procedures listed in the USP, BP, or EP are generally considered to be validated. It is the client's responsibility to ensure that the validation status of test methods used on their products is approved by their Quality Assurance department. The analytical fees listed in our Price List do **NOT** include the validation of that test for the sample that is submitted. ARA offers method development, method validation, and method transfer services; please contact us for further details.

CONFIDENTIALITY PRACTICES

ARA's standard operating procedure includes strict confidentiality of all clients, samples and projects. Any information regarding an analysis is shared only with the individual(s) designated on the LSO form as analytical contacts, unless authorization is received in writing.

LIMIT OF LIABILITY

Test results are not necessarily indicative of the characteristics of any other samples from the same or any other lots. ARA assumes no responsibility for any purpose for which a client chooses to use test results. ARA shall not be liable, under any circumstances, for any indirect, special or consequential damages or lost profits arising out of or related to the services performed or to be performed by ARA as described herein, and in any event ARA's liability shall not be for any amount in excess of the cost of the test performed.

PROJECT CANCELLATION

If a project is cancelled by the client (*i.e.*, client-cancelled), ARA requires written acknowledgement of the cancellation and directions regarding sample return. If the samples were logged in and a project has been opened, a minimum \$150 cancellation fee will be charged to the client. If any samples were prepared or analyzed, additional fees may apply and will be determined by ARA at its sole discretion. When a project is ARA-cancelled, written acknowledgement shall be addressed to the client.

PAYMENT TERMS:

Our terms are Net 30 days of the date of our invoice. We accept cheques or payment by Visa, MasterCard, and American Express. A surcharge of the lesser of (i) 1½ % per month (annual percentage rate of 18%) will be assessed on accounts not paid within 30 days of the date of our invoice. Past due accounts Must be made current before new work will be accepted. All invoices are payable in either Canadian or US Dollars.

An international administration fee of \$50 CAD will be invoiced on projects received from outside Canada.

We may require full or partial advance payment for certain projects. Client will be notified if special payment terms apply.

Minimum charge per project is \$400 CAD. The fees listed on our Price List are for tests in which routine procedures are used. Samples requiring additional handling (*e.g.*, sample preparation, unique laboratory set-up, extra safety precautions, hazardous samples, *etc.*) may incur additional charges.